



DUTY TRAVEL REPORT

Staff Member	IMPACT Team – Darryl Ikbal, Arti Naidu and Viliame Veiqaravi
Destination:	Nadi, Fiji
Source of funding:	IMPACT
Workshop Dates:	Start Date: 29 th January 2024 End Date: 2 nd February 2024
Purpose of Travel:	Coordinate the facilitation of the Harmonised System (HS) Classification and CV (CV) Training Workshop in collaboration with Master Trainer Program (MTP) with World Customs Organisation (WCO).
Activity description:	<ul style="list-style-type: none">• The HS and CV training workshop was delivered to PACP members to improve their skills on the HS and CV. Delivery of the workshop was part of the Master Trainer Programme (MTP) in collaboration with World Customs Organisation (WCO). PACP members will gain HS classification skills and improve their knowledge on the CV.• With the HS training conducted in Samoa in August 2023, it was identified that members wanted sustained momentum generated by the workshop, and it was essential to establish mechanisms for ongoing communication and collaboration among PACP member countries. The OCO Training Needs Assessment (TNA) survey further highlights the member’s requests for more training in the priority areas such as CV and HS, which rated among the top 4 most requested training areas.• Supporting the HS and CV Training Workshop in collaboration with WCO MTP, aligns with the IMPACT project's goals, enhances customs capacity, promotes awareness, improves trade efficiency, and aligns with international best practices—all of which make it a sound investment for the project's objectives in the Pacific region. <p>WORKSHOP OBJECTIVES</p> <p>With the assistance from the EU funded IMPACT Project, during the first week of the CV and HS Classification Training Workshop in collaboration with WCO’s MTP the following will be achieved:</p> <p>Key Objectives:</p> <ol style="list-style-type: none">1. Enhance Technical Competence: Equip participants with advanced knowledge and skills in CV techniques and HS classification procedures, fostering expertise in these critical areas.2. Promote Harmonization: Facilitate discussions and practical exercises to promote harmonization of customs practices and HS classification across Pacific Island countries, contributing to streamlined trade processes.3. Improve Trade Facilitation: Empower participants with the knowledge and tools to enhance trade facilitation and reduce trade barriers, ultimately supporting economic growth in the region.4. Ensure Compliance: Emphasize the importance of adherence to international standards in CV and HS classification, ensuring compliance with global trade norms.

5. Capacity Building: Strengthen the capacity of PACP members to train and mentor others within their organizations, promoting a multiplier effect for knowledge dissemination.
 6. Adaptation of Best Practices: Encourage participants to adapt and implement best practices learned during the workshop within their respective customs administrations, fostering efficiency and effectiveness.
- Contribute to Trade Facilitation Goals: Align the workshop objectives with the broader goals of the UNCTAD IMPACT Project and the WCO, contributing to the improvement of customs and trade practices in the Pacific Islands region.



Draft Workshop
Agenda.pdf

- **IMPACT Participant Demographics:**

Total Participants: 25

Gender Distribution: 11 Male, 14 Female

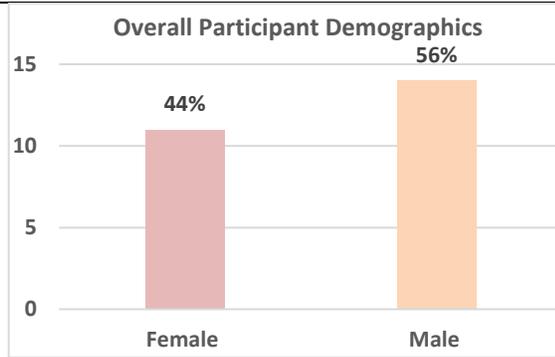
Gender Distribution: Male: 56% Female: 44%

IMPACT Countries Represented:

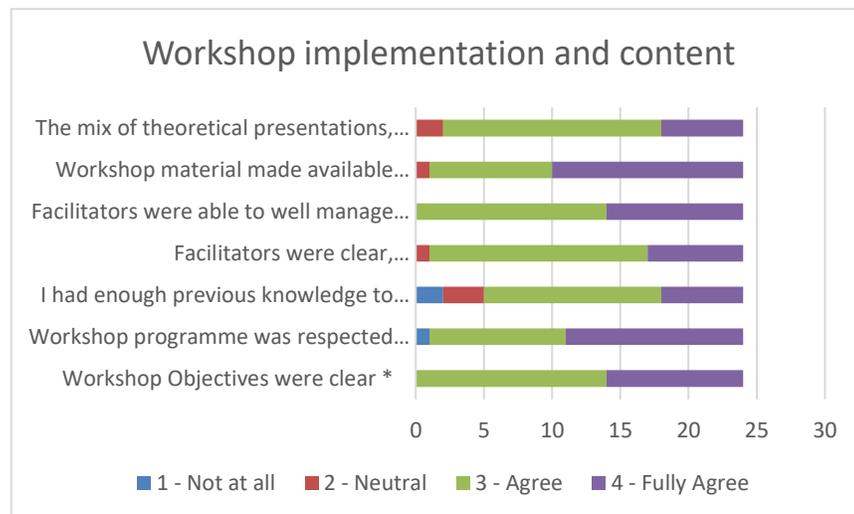
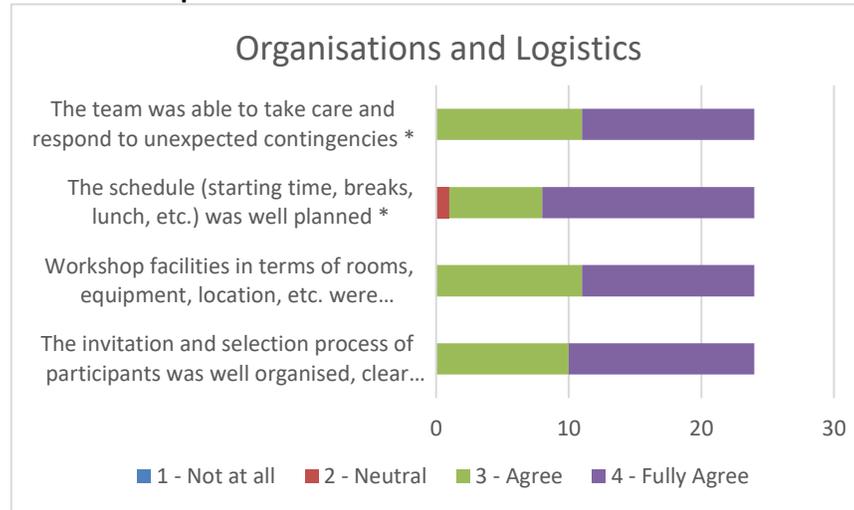
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11	Tuvalu	1	1	2
12	Vanuatu	1	0	1
13	Samoa	0	2	2
14	Guam	0	2	2
	Total	11	14	25

HS – 13 participants

CV – 12 participants



Post Workshop Evaluation Results:



	<p style="text-align: center;">Overall Assessment</p> <table border="1"> <caption>Overall Assessment Data</caption> <thead> <tr> <th>Statement</th> <th>1 - Not at all</th> <th>2 - Neutral</th> <th>3 - Agree</th> <th>4 - Fully Agree</th> </tr> </thead> <tbody> <tr> <td>I am satisfied with the Workshop as a whole *</td> <td>0%</td> <td>0%</td> <td>35%</td> <td>65%</td> </tr> <tr> <td>Workshop content addressed key topics relevant for my work *</td> <td>0%</td> <td>0%</td> <td>30%</td> <td>70%</td> </tr> <tr> <td>The Workshop met my expectations *</td> <td>0%</td> <td>0%</td> <td>40%</td> <td>60%</td> </tr> </tbody> </table>	Statement	1 - Not at all	2 - Neutral	3 - Agree	4 - Fully Agree	I am satisfied with the Workshop as a whole *	0%	0%	35%	65%	Workshop content addressed key topics relevant for my work *	0%	0%	30%	70%	The Workshop met my expectations *	0%	0%	40%	60%
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<p>Outcomes:</p>	<ul style="list-style-type: none"> • Capacity Building: The technical sessions were to equip participants with practical skills and knowledge needed to apply the HS and CV effectively in their customs and trade operations. • Networking: The workshop was used to facilitate networking among customs officials and trade professionals, which can lead to ongoing collaboration and information exchange. • Creation of Pool of Experts and Trainers on CV and HS, qualified WCO Accredited who can be deployed to deliver national and regional trainings. 																				
<p>Recommendations/follow up activities:</p>	<ul style="list-style-type: none"> • Continued Collaboration: This collaboration with WCO was important in bringing important concepts to participants. Exploring further opportunities to bring more in HS and CV for member countries. • Knowledge Sharing: It is important for member countries to share information on HS and CV with other member administrations. This can be facilitated through peer-to-peer learning opportunities or webinars and refresher zoom sessions. Also, more importantly be able to share information with their own Administrations and train their own Customs personnel too. • Peer to Peer Learning: Peer to peer learning can be of great assistance for member countries. 																				
<p>Acknowledgement</p>	<ul style="list-style-type: none"> • Acknowledge the WCO for the collaborative work on this workshop. • Acknowledge OCO for being hosts for member countries to have exposure to this workshop. • Acknowledge OCO Management and Teams that worked in coordination for the successful completion of this workshop 																				
<p>Meeting documents where available (to put on server with <i>hyperlink</i>):</p>	<p>Presentations: "P:\WORKSHOP & DUTY TRAVEL\2024\01. January\Presentations"</p> <p>Pictures: "P:\WORKSHOP & DUTY TRAVEL\2024\EDF Wkshop Pics\MTP Photos"</p>																				



SECTION 1: ACTIVITY PROPOSAL

Title/Activity as per OCO IMPACT Workplan	Harmonised Systems (HS) Classifications and Customs Valuation (CV) Training Workshop in collaboration with Master Trainer Program
Activity line:	<i>Activity: KR 1.1.2.6 B Training & Workshop - National</i>
Activity Details:	<p>Please provide: –</p> <p>Brief description of the Activity:</p> <p>BACKGROUND</p> <p>The HS and CV training workshop will be delivered to PACP members to improve their skills on the HS and CV. Delivery of the workshop is part of the Master Trainer Programme in collaboration with WCO. PACP members will gain HS classification skills and improve their knowledge on the CV.</p> <p>The workshop on CV and HS Classification for 6 WCO Members in the Pacific Islands, namely Fiji, Papua New Guinea, Samoa, Timor- Leste, Tonga and Vanuatu, started in September 2021, with nominated 12 CV Working Group (WG) members and 10 HS WG members from the above mentioned 6 WCO Members.</p> <p>With the HS training conducted in Samoa in August 2023, it was identified that members required sustained momentum generated by the workshop, and it was essential to establish mechanisms for ongoing communication and collaboration among PACP member countries. The OCO Training Needs Assessment (TNA) survey further highlights the members’ requests for more training in the priority areas such as CV and HS, which rated among the top 4 most requested training areas.</p> <p>In summary, supporting the HS and CV Training Workshop in collaboration with WCO MTP, aligns with the IMPACT project's goals, enhances customs capacity, promotes awareness, improves trade efficiency, and aligns with international best practices—all of which make it a sound investment for the project's objectives in the Pacific region.</p> <p>Measurable Outcomes: The IMPACT project can track and measure the impact of the MTP by monitoring changes in customs efficiency, trade volumes, compliance rates, and trade-related revenue. Demonstrating positive outcomes can further justify the funding allocation. Hence the proposed training will contribute to achieving <i>the Key Result Area 2 – Customs Operations Harmonised Across all Pacific ACP</i> in several ways:</p> <ul style="list-style-type: none"> • Expertise Transfer: Such a program would train customs officials to become experts in the fields of Harmonized Systems and CV, allowing them to better understand and implement standardized customs procedures across the region. • Uniform Classification: Customs officials would be trained to consistently classify goods using the Harmonized System, which is a global standard for product classification. This consistency is crucial for harmonizing customs operations. • Standard Valuation Practices: CV training ensures that all customs officials apply consistent methods when determining the value of imported goods, which is essential for transparent and harmonized customs operations.



- **Enhanced Collaboration:** Training programs encourage collaboration and knowledge sharing among customs officers from different Pacific ACP countries. This collaboration helps in aligning and standardizing customs procedures.
- **Trade Facilitation:** By having customs officials who are well-versed in these systems, trade facilitation can be improved, reducing delays and costs for businesses, which ultimately supports customs operations harmonization.
- **Legal Framework Alignment:** Training can also help in aligning legal frameworks and regulations related to customs operations, ensuring a common understanding of the rules.

WORKSHOP OBJECTIVES

With the assistance from the EU funded IMPACT Project, during the first week of the CV and HS Classification Training Workshop in collaboration with World Customs Organization's Master Trainer Program (MTP) the following will be achieved:

Key Objectives:

1. **Enhance Technical Competence:** Equip participants with advanced knowledge and skills in CV techniques and HS classification procedures, fostering expertise in these critical areas.
2. **Promote Harmonization:** Facilitate discussions and practical exercises to promote harmonization of customs practices and HS classification across Pacific Island countries, contributing to streamlined trade processes.
3. **Improve Trade Facilitation:** Empower participants with the knowledge and tools to enhance trade facilitation and reduce trade barriers, ultimately supporting economic growth in the region.
4. **Ensure Compliance:** Emphasize the importance of adherence to international standards in CV and HS classification, ensuring compliance with global trade norms.
5. **Capacity Building:** Strengthen the capacity of PACP members to train and mentor others within their organizations, promoting a multiplier effect for knowledge dissemination.
6. **Adaptation of Best Practices:** Encourage participants to adapt and implement best practices learned during the workshop within their respective customs administrations, fostering efficiency and effectiveness.

Contribute to Trade Facilitation Goals: Align the workshop objectives with the broader goals of the UNCTAD IMPACT Project and the WCO, contributing to the improvement of customs and trade practices in the Pacific Islands region.

EXPECTED OUTCOMES:

- **Capacity Building:** The technical sessions equipped participants with practical skills and knowledge needed to apply the HS and Valuation effectively in their customs and trade operations.



	<ul style="list-style-type: none"> • Networking: The workshop will facilitate networking among customs officials and trade professionals, which can lead to ongoing collaboration and information exchange. • Creation of Pool of Experts and Trainers on Valuation and HS, qualified WCO Accredited who can be deployed to deliver national and regional trainings. 	
Resource/Technical person delivering the activity:	<ul style="list-style-type: none"> • WCO • Master Trainers from the Region • OCCO 	
Planned date and duration of activity:	29 Jan – 2 Feb 2024	
Which Countries are primary beneficiaries of the activity?	<input type="checkbox"/> Cook Islands – 2 Participants <input type="checkbox"/> Federated States of Micronesia – 1 Participant <input type="checkbox"/> Kiribati – 2 Participants <input type="checkbox"/> Republic of Marshall Islands– 2 Participants <input type="checkbox"/> Nauru – 2 Participants <input type="checkbox"/> Palau– 2 Participants <input type="checkbox"/> Niue – 1 Participant <input type="checkbox"/> Palau– 2 Participants <input type="checkbox"/> Samoa – 2 Participants <input type="checkbox"/> Solomon Islands – 1 Participant <input type="checkbox"/> Timor-Leste– 2 Participants <input type="checkbox"/> Tonga – 2 Participants <input type="checkbox"/> Tuvalu – 2 Participants <input type="checkbox"/> Vanuatu – 1 Participant Comment: Whilst EDF will fund the 15 PACP member countries for the first week of the training program, WCO will fund for the Master Trainers Participants for the training program duration of 13 days	
What resources does the activity require?	Estimated Activity Funding (FJD): \$ 183,842.70	Accommodation - \$34,560.00 Per diem - \$50,427.70 Airfare - \$78,655.00 Conference Package - \$20,200.00
	Duration of Activity: start and end date	29 Jan – 2 Feb 2024 – EDF 11 Funded / WCO funded
	Approximate days/months input:	5 Days – EDF11 Funded



	Proposed Start and end date	Start on 29 Jan and ends on 2 Feb, 2024
	Approximate days for UNCTAD Staff:	N/A
	Other:	N/A
Risk Identification and Mitigation	Low	<input checked="" type="checkbox"/>
	Medium	<input type="checkbox"/>
	High	<input type="checkbox"/>
	<p>[Explain]</p> <p>At this stage there is no predicted threatening weather condition forecasted for Nadi in the month of Jan which includes the tentative workshop dates. There is predication of rain during these months which is normal to Fiji during this time of the year. (confirmed via Online – refer link)</p> <p>https://www.whereandwhen.net/when/oceania/fiji/january/</p>	
Monitoring, Evaluation & Learning (MEL) Indicators (reference to the OCO IMPACT M&E plan)	<p>[Explain]</p> <p>OCO aims to have at least 15 trainers trained with at least a 20% increase in trainee proficiency from the 15 PACP countries.</p> <p>As is the required procedure and process for OCO, the submission of an Activity Report (Pre-& Post Activity), monthly report & quarterly report will be produced and provided to all relevant stakeholders.</p> <p>MERLI tools – measure and determine the effectiveness of the planned output and outcome from the implemented activities.</p> <p>In addition, we conduct pre and post evaluation for the participating countries.</p>	
Is the Activity inclusive of women, youth, people with disability?	<p>[Explain]</p> <p>Yes, the intention is to include and encourage more participation of Women and to ensure there is a balance.</p>	
If applicable: Joint Work Consultation with other implementing Partners (Relevant to SPIRIT & SAFE project)	[Explain]	
	<p>Roles and Responsibilities:</p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p>	
Approved by: HOS OCO	<p>Signature: </p>	



	Date: 23 November 2023
Review/Comments UNCTAD:	Signature:
	Date:

SECTION 2: POST ACTIVITY TEMPLATE

Title/Activity as per OCO IMPACT Workplan	Harmonised Systems (HS) Classifications and Customs Valuation (CV) Training Workshop in collaboration with Master Trainer Program
Activity line:	Activity: KR 1.1.2.6 B Training & Workshop - National
Date of activity	29 Jan – 2 Feb 2024
Total Funding used:	Per Diem-\$36,969.21 Air Flights-\$84,631.00 Venue costing-\$66,964.18 TOTAL COST = 188,564.39
Executive Summary:	<p>Detailed description of Activity implementation</p> <ul style="list-style-type: none"> • The HS and CV training workshop was delivered to PACP members to improve their skills on the HS and CV. Delivery of the workshop was part of the Master Trainer Programme in collaboration with the World Customs Organisation (WCO). PACP members will gain HS classification skills and improve their knowledge on the CV. The MTP aims to establish self-sustainable and autonomous training capacity in key Customs work areas in the participating regions by developing a pool of well-qualified trainers and training materials/programmes that meet regional needs. To this end, the MTP trains the same nominated participants (WG members) from respective Customs Administrations through five working group (WG) sessions and intersessional activities for 2-3 years. • With the HS training conducted in Samoa in August 2023, it was identified that members wanted sustained momentum generated by the workshop, and it was essential to establish mechanisms for ongoing communication and collaboration among PACP member countries. The OCO Training Needs Assessment (TNA) survey further highlights the member’s requests for more training in the priority areas such as CV and HS, which rated among the top 4 most requested training areas. • Supporting the HS and CV Training Workshop in collaboration with WCO MTP, aligns with the IMPACT project's goals, enhances customs capacity, promotes awareness, improves trade efficiency, and aligns with international best practices—all of which make it a sound investment for the project's objectives in the Pacific region.

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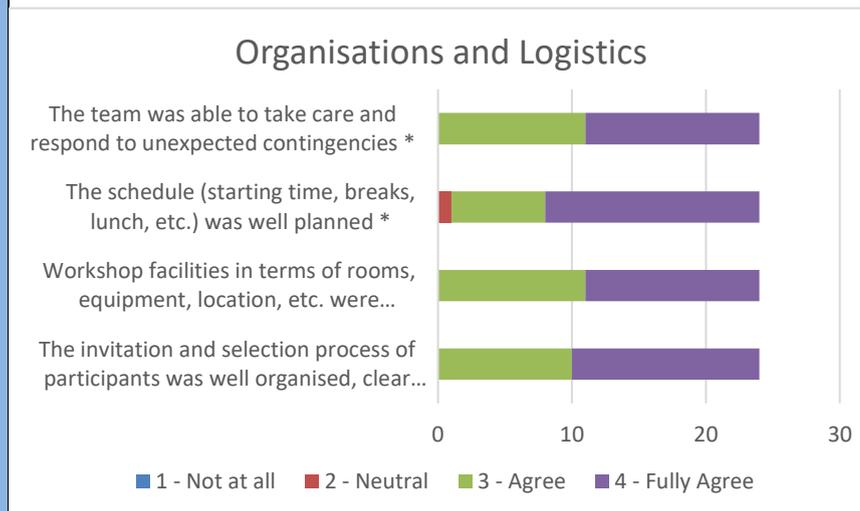
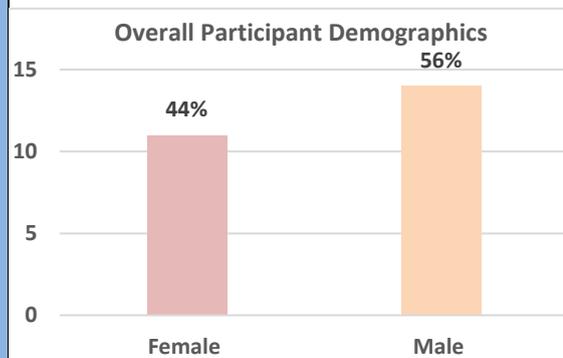
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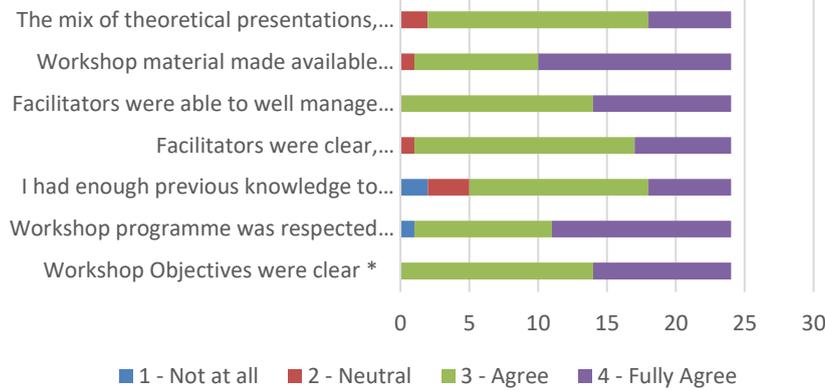
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HS – 13 participants

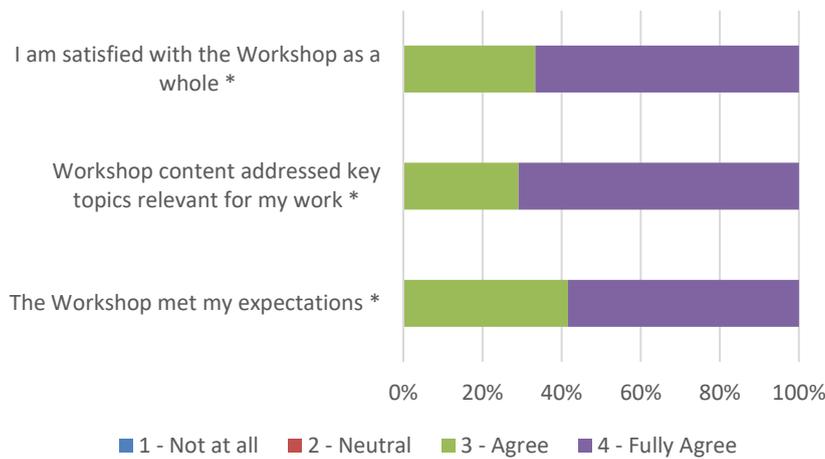
CV – 12 participants



Workshop implementation and content



Overall Assessment



Outcome

- **Capacity Building:** The technical sessions were to equip participants with practical skills and knowledge needed to apply the HS and CV effectively in their customs and trade operations.
- **Networking:** The workshop was used to facilitate networking among customs officials and trade professionals, which can lead to ongoing collaboration and information exchange.
- **Creation of Pool of Experts and Trainers on Valuation and HS,** qualified WCO Accredited who can be deployed to deliver national and regional trainings. Participants can become mentor’s in HS and CV within their administrations and for other member administrations to enhance their operations as trainers in the respective fields of HS and CV.

Next Steps

- **Continued Collaboration:** This collaboration with WCO was important in bringing important concepts to participants. Exploring further opportunities to bring more in HS and CV for member countries.
- **Knowledge Sharing:** It is important for member countries to share information on HS and CV with other member administrations. This can be facilitated through peer-to-peer learning opportunities or webinars and refresher zoom sessions. Also, more importantly

	<p>be able to share information with their own Administrations and train their own Customs personnel too.</p> <ul style="list-style-type: none">Peer to Peer Learning: Peer to peer learning can be of great assistance for member countries. Participants can become mentor's in HS and CV within their administrations and for other member administrations to enhance their operations as trainers in the respective fields of HS and CV.
Risks Identified and Mitigations taken:	<p><i>None</i></p>
Attachments:	<p>Participant list – signed copy.</p> <p> Workshop Attendance Forms.pdf</p> <p>Group photo:</p>  <p>Workshop Outcomes Report:</p> <p> Workshop Outcomes Report - MTP on HS &</p> <p>Media Releases:</p> <p>https://www.wcoomd.org/en/media/newsroom/2024/february/a-pool-of-trainers-and-training-materials-developed-for-the-pacific-islands-through-the-wco-jica.aspx</p> <p>https://www.linkedin.com/posts/oceania-customs-organisation_we-have-20-customs-</p>



[officers-from-member-countries-activity-7157550074279915520-wrgF?utm_source=share&utm_medium=member_desktop](https://www.linkedin.com/posts/oceania-customs-organisation_throwback-customseducation-wco-activity-7157550074279915520-wrgF?utm_source=share&utm_medium=member_desktop)

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https://www.linkedin.com/posts/oceania-customs-organisation_day-3-update-from-the-master-trainer-programme-activity-7158289572492201984-fCkL?utm_source=share&utm_medium=member_desktop

https://www.linkedin.com/posts/oceania-customs-organisation_customstraining-impactproject-eustrade-activity-7159091165747646464-cc4I?utm_source=share&utm_medium=member_desktop



MASTER TRAINER PROGRAMME (MTP) ON CUSTOMS VALUATION (CV) AND HARMONISED SYSTEM CLASSIFICATION (HS) FOR THE PACIFIC ISLANDS

OVERVIEW

The HS and CV training workshop was delivered to PACP members to improve their skills on the HS and CV. Delivery of the workshop was part of the Master Trainer Programme in collaboration with the World Customs Organisation (WCO). PACP members will gain HS classification skills and improve their knowledge on the CV.

With the HS training conducted in Samoa in August 2023, it was identified that members wanted sustained momentum generated by the workshop, and it was essential to establish mechanisms for ongoing communication and collaboration among PACP member countries. The OCO Training Needs Assessment (TNA) survey further highlighted member's requests for more training in the priority areas such as CV and HS, which rated among the top 4 most requested training areas.

Supporting the HS and CV Training Workshop in collaboration with WCO MTP, aligns with the IMPACT project's goals, enhances customs capacity, promotes awareness, improves trade efficiency, and aligns with international best practices—all of which make it a sound investment for the project's objectives in the Pacific region.

BACKGROUND

WCO's Master Trainer Program (MTP) trains a pool of participants through 5 progressive working groups (WG) and intersessional activities for 2-3 years. The WCO Master Trainer Program had notable success in the Africa, which had developed 150 Trainers. Since 2018, Master Trainers delivered trainings to over 43,000 covering topics such as HS, CV, PCA and Risk Management/Intelligence Analysis.

In September 2021 6 WCO Members in the Pacific Islands, namely Fiji, Papua New Guinea, Samoa, Timor-Leste, Tonga and Vanuatu nominated 12 CV Working Group members and 12 HS Working Group members to undertake the Master Trainer Program. Having successfully finished 4 Working Group sessions, this MTP workshop was the final Working Group Session which required the Master Trainers to have a live training session. As such the collaboration between OCO and WCO was befitting as it served both the Master Trainers by having the audience they required and served OCO by allowing the members to send in officers that could be trained in the areas of CV and HS.

Harmonized Systems – Pacific Assessment from HS Samoa Workshop

The below analysis was also used a basis for selection of member administration representation at this workshop.

No	Country	Implementation Level	Country Request for Support/ Trainings	OCO Action Plan
1	Cook Islands	70%		Invitation extended for HS and Valuation Training during MTP Workshop
2	Guam	50%	- Trainings on classification, - Valuation	Invitation extended for HS and Valuation Training during MTP Workshop
3	Kiribati	98%		Invitation extended for HS and Valuation Training during MTP Workshop
4	Marshall Islands	Not on record		Invitation extended for HS and Valuation Training during MTP Workshop
5	Nauru	98%		Invitation extended for HS and Valuation Training during MTP Workshop
6	Palau	98%	- Classification trainings	Invitation extended for HS and Valuation Training during MTP Workshop
7	Samoa	98%		Invitation extended for HS and Valuation Training during MTP Workshop
8	Timor Leste	98%	- Trainings on classification, - Valuation	Invitation extended for HS and Valuation Training during MTP Workshop
9	Tonga	90%	- Trainings on Classification	Invitation extended for HS and Valuation Training during MTP Workshop
10	Tuvalu	98%	- Trainings on classification, - Valuation	Invitation extended for HS and Valuation Training during MTP Workshop

WORKSHOP OBJECTIVES

With the assistance from the EU funded IMPACT Project, during the first week of the CV and HS Classification Training Workshop in collaboration with World Customs Organization's Master Trainer Program (MTP) the following will be achieved:

Key Objectives:

1. Enhance Technical Competence: Equip participants with advanced knowledge and skills in CV techniques and HS classification procedures, fostering expertise in these critical areas.
2. Promote Harmonization: Facilitate discussions and practical exercises to promote harmonization of customs practices and HS classification across Pacific Island countries, contributing to streamlined trade processes.
3. Improve Trade Facilitation: Empower participants with the knowledge and tools to enhance trade

facilitation and reduce trade barriers, ultimately supporting economic growth in the region.

4. **Ensure Compliance:** Emphasize the importance of adherence to international standards in CV and HS classification, ensuring compliance with global trade norms.
5. **Capacity Building:** Strengthen the capacity of PACP members to train and mentor others within their organizations, promoting a multiplier effect for knowledge dissemination.
6. **Adaptation of Best Practices:** Encourage participants to adapt and implement best practices learned during the workshop within their respective customs administrations, fostering efficiency and effectiveness.
7. **Contribute to Trade Facilitation Goals:** Align the workshop objectives with the broader goals of the UNCTAD IMPACT Project and the WCO, contributing to the improvement of customs and trade practices in the Pacific Islands region.

SCHEDULE:

AGENDA

Day 1: Monday – 29th January		Facilitator
8:00-8.30	1. <u>Registration Session</u> <ul style="list-style-type: none"> • Participant registrations 	OCO
8.30-9:30	Opening Session <ul style="list-style-type: none"> ❖ Welcome & Opening Prayer ❖ Opening Remarks – ❖ European Union Delegation in the Pacific - Dr.Erja Askola, Deputy Head of Delegation of the European Union for the Pacific ❖ United Nations Conference on Trade & Development (UNCTAD) – Jayvee Santos; Regional Coordinator Pacific for the ASYCUDA Program ❖ WCO - Mr. Motohiro Fujimitsu, Manager of WCO/JICA Joint Project. ❖ JICA Mr. Satoshi Wakasugi, Chief representative, JICA Fiji office ❖ FRCS – Ms. Shelini Sangeeta Kumar, Director Border, Customs Division, FRCS. ❖ Oceania Customs Organisation (OCO) – Ms. Nancy Oraka, Head of Secretariat <p>GROUP PHOTO</p>	OCO/ WCO
9:30 -10:00	Morning Tea	



EUROPEAN UNION



Oceania Customs Organisation Secretariat



UNITED NATIONS UNCTAD

10:00 – 11:00	2. <u>Introduction of IMPACT Project</u>	IMPACT - Project Coordinator/ UNCTAD
11:00-12:30	3. <u>Introduction of iEPA</u> UNCTAD invited to speak	UNCTAD – Tevita Tupou
12:30 -1:30PM	<i>Lunch</i>	
1:30-3:00PM	4. <u>Key Concepts on IMPACT Project and Up Coming Training Activities/ TNA Results</u>	IMPACT – Training Coordinator
3:00-3:30 pm	<i>Afternoon Tea</i>	
3:30 pm	End of Day	
Day 2: Tuesday – 30th January		Facilitator
9:00 – 10:30	1. Training session 1 (MTP members) 90 minutes per member	MTP/ WCO
10:30 – 11:00	Morning Tea	
11:00 - 12:30	2. Training session 2 (MTP members)	MTP/ WCO
12:30 - 1:30 pm	<i>Lunch</i>	
1:30 – 3:00 pm	3. Training session 3 (MTP members)	MTP/ WCO
3:00 - 3:30 pm	<i>Afternoon Tea</i>	
3:30 – 5:00 pm	4. Training session 4 (MTP members)	MTP/ WCO
5:00pm	End of Day	
Day 3: Wednesday – 31st January		Facilitator
9:00 – 10:30	5. Training session 5 (MTP members)	MTP/ WCO
10:30 – 11:00	Morning Tea	
11:00 - 12:30	6. Training session 6 (MTP members)	MTP/ WCO
12:30 - 1:30 pm	<i>Lunch</i>	
1:30 – 3:00 pm	7. Training session 7 (MTP members)	MTP/ WCO
3:00 - 3:30 pm	<i>Afternoon Tea</i>	
3:30 – 5:00 pm	8. Training session 8 (MTP members)	MTP/ WCO
5:00pm	End of Day	
Day 4: Thursday – 1st February		Facilitator
9:00 – 10:30	9. Training session 9 (MTP members)	MTP/ WCO
10:30 – 11:00	Morning Tea	
11:00 - 12:30	10. Training session 10 (MTP members)	MTP/ WCO
12:30 - 1:30 pm	<i>Lunch</i>	

1:30 - 3:00 pm	11. Training session	MTP/ WCO
3:00 - 3:30 pm	<i>Afternoon Tea</i>	
3:30 – 5:00 pm	12. Post Test and Evaluation 13. Closing of WCO MTP – Training Program	WCO/ OCO
Day 5: Friday – 2nd February		Facilitator
9:00 - 10:00	14. Country Plans for HS	OCO
10:00-10:30	Morning Tea	
10:30-12:30	15. Country Plans for Valuation 16. Workshop Evaluation and Closing of Workshop	Participants OCO
12:30-1:30 pm	<i>Lunch & End of Workshop</i>	

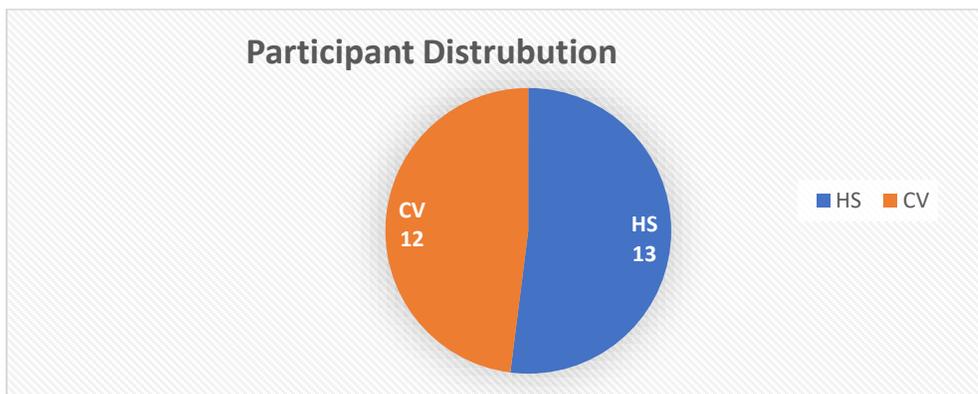
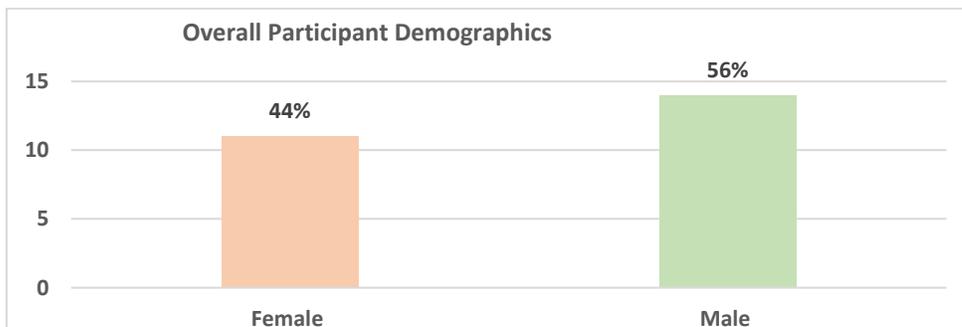
MATERIALS

All presentations were emailed to every participant including extra materials that would be handy for their development of presentations upon their return.

IMPACT PARTICIPANT DEMOGRAPHICS

Total Participants: 25

Gender Distribution: 11 Female, 14 Male





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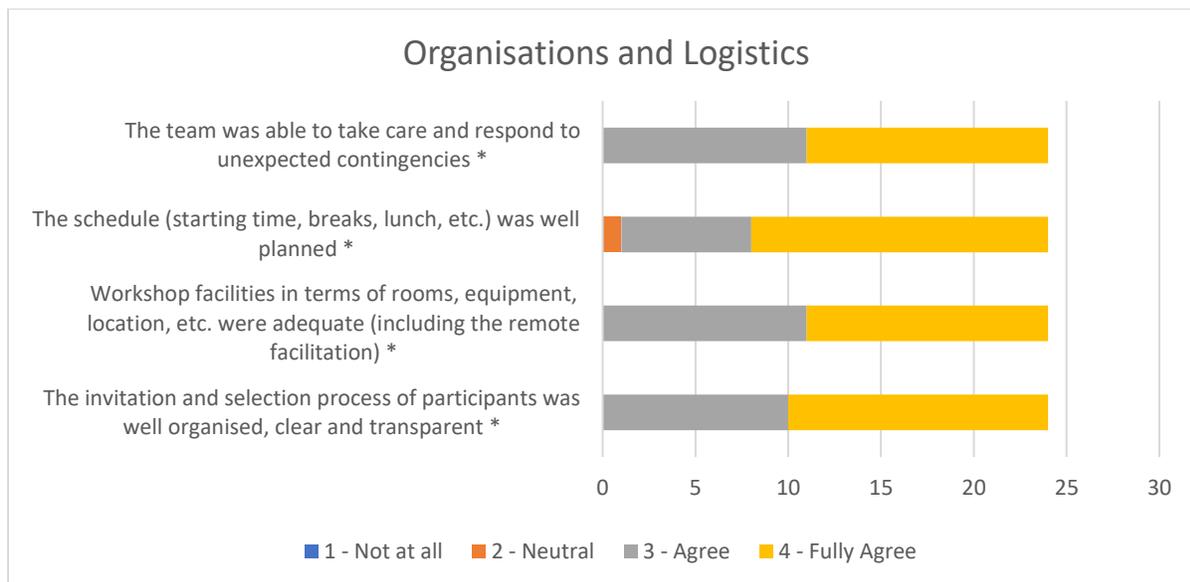
Oceania Customs Organisation Secretariat



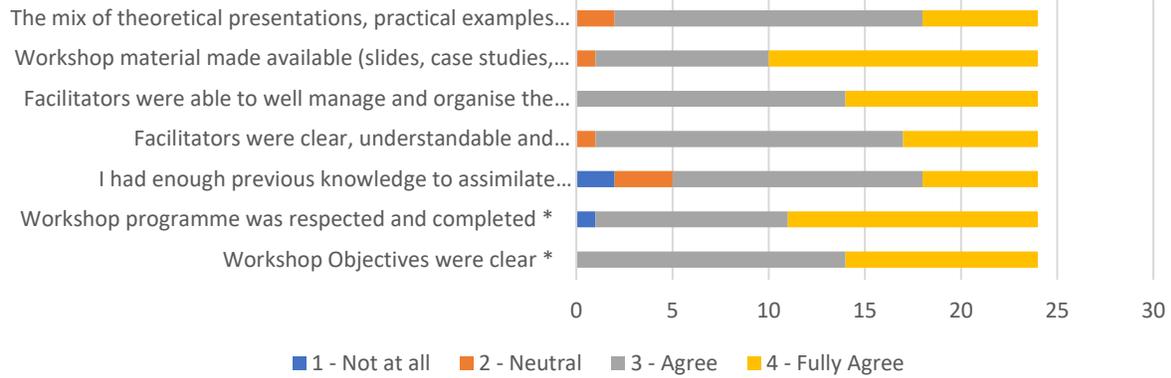
IMPACT Countries Represented:

No	Country Breakdown	Female	Male	Total
1	Cook Islands	2	0	2
2	FSM	0	2	2
3	Kiribati	0	2	2
4	Nauru	1	1	2
5	Niue	0	1	1
6	Palau	2	0	2
7	PNG	1	1	2
8	RMI	0	2	2
9	Solomon Islands	1	0	1
10	Tonga	2	0	2
11	Tuvalu	1	1	2
12	Vanuatu	1	0	1
13	Samoa	0	2	2
14	Guam	0	2	2
	Total	11	14	25

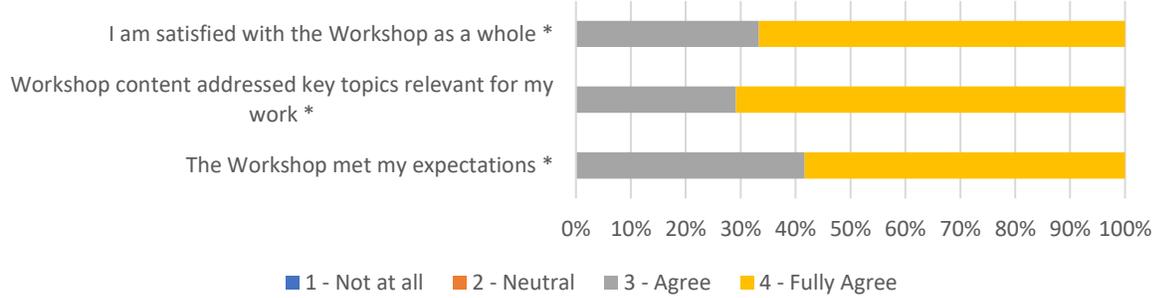
POST WORKSHOP EVALUATION RESULTS:



Workshop implementation and content



Overall Assessment





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Other Comments:

Column1	Column2	Column3	Column4	Column5
I think there should have been more of	I think there should be less of	What did you find most beneficial	What did you find least beneficial	Other comments
Group work, live examples, experience sharing	Theory	Application of CV	N/A	Acknowledgement to OCO and partners for learning opportunity
Practical examples	N/A	case studies and discussion	The workshop time was less	N/A
More days for the delivery of presentations	Theory	case studies and discussion	N/A	Recommend OCO to provide more workshops for Members
More days for the delivery of presentations	Theory	Applying Valuation methods to work and assisting other staffs	N/A	Presenters to be more familiar with their presentations
Practical examples and need more days, 3 days is not enough	presenters need to be more precise on content	Reading through notes and legal notes that help with classification of items	N/A	OCO, keep up the great work as noticed during the week. Thank you to the presenters for a great effort.
More days for the delivery of presentations	N/A	case studies and discussion	N/A	Would like to attend more training to get more understanding and knowledge on Customs Valuation methods
Training	N/A	Valuation Methods	N/A	N/A
Case Studies	Everything was well balanced	Structural approach to classifying goods and sharing of experience	I found every aspect of the workshop beneficial	A night where we can all get together over some food and network with our fellow participants
HS Training	N/A	The importance of legal notes for Classification and making final decision for a correct tariff of a product		Thanks for the opportunity, I know have more knowledge and learnt a lot, I can go back and share it with my colleagues
More Trainings	All topics are crucial in enhancing and building capacity in technical skills	Valuation Methods and adjustments to add on transaction values	All were beneficial	Some more trainings in Valuation, HS Tariff, PCA and Risk Assessment.
		Understanding the structure of HS		A warm and great appreciation for a wonderful and successfully organised
Case Studies	Theory	Valuation on 6 methods	Calculations which were complicated	Request if this training will be continued.
Explanations on Training	N/A	About E- Note on HS	Understanding the Legal Note	N/A
Case Studies	N/A	Valuation as a whole, especially with MTP Experts available to answer our unanswered questions		Hoping my colleagues will follow suit of what I have to take back Home. Overall, all is good.
A follow up workshop on HS to enhance and understand fully on how to classify goods of complex nature. Practicals on issues faced on tariff and classification	N/A	Detailed explanation of each section and when to apply	N/A	N/A
Case Studies	N/A	The availability of materials	N/A	The trainers were professional and knew their topic very well
Case Studies and more time to be given for each presentation	N/A	Group Discussions	N/A	N/A
Days for the workshop, because Tariffs/ HS is a big subject to understand clearly	N/A	Understanding the structure of HS and legal notes to classify the correct headings	Nothing, every presenter did their best in delivering their notes and case study	Peer to peer training is highly recommend, In country training by expert visiting us
Practical exercises in CV to fully understand the process	N/A	Valuation methods and WCO rules of Valuation	N/A	More trainings in Customs Valuation to deeply understand the rules and its methods
More days for the delivery of presentations	N/A	I found that you need to trust the process and use the tools correctly. Although the classification process can be lengthy using the correct HS code is important for the overall mission of customs	N/A	I look forward to attending future trainings
More days for the delivery of presentations. Very informative workshop, lots to learn	N/A	The method of HS Classification and the systematic approach to classification		Thank you to all who made this possible. I think there should be a group event (dinner) for networking
Case studies	Objective of the presentation is mentioned all the time by each presenter	N/A	N/A	N/A
Case studies	N/A	Learning the details of Customs Valuation	none, all methods taught were important	Great presentations, learnt a lot
More time for discussions on how to classify products with correct HS	N/A	Being able to learn something about HS	N/A	I would really like to study more about HS and hoped to have more time. With the content that was email, it very helpful, I can always review and learn more.



OUTCOMES:

- **Capacity Building:** The technical sessions were to equip participants with practical skills and knowledge needed to apply the HS and CV effectively in their customs and trade operations.
- **Networking:** The workshop was used to facilitate networking among customs officials and trade professionals, which can lead to ongoing collaboration and information exchange.
- **Creation of Pool of Experts and Trainers on Valuation and HS,** qualified WCO Accredited who can be deployed to deliver national and regional trainings.
- **Delivery of Training:** the participants for this program will be used to deliver further basic training sessions for member administration to build inhouse capacity.
- **Country Plans:** all participants of the course are required to submit a country plan for CV and HS outlining what is the intention of the respective countries in the areas of CV and HS

RECOMMENDATIONS

- **Continued Collaboration:** This collaboration with WCO was important in bringing important concepts to participants. Exploring further opportunities to bring more in HS and CV for member countries.
- **Knowledge Sharing:** It is important for member countries to share information on HS and CV with other member administrations. This can be facilitated through peer-to-peer learning opportunities or webinars and refresher zoom sessions.
- **Peer to Peer Learning:** Peer to peer learning can be of great assistance for member countries and participants can become mentor's in HS and CV within their Administrations and for other member Administrations to enhance their operations as trainers in the respective fields of HS and CV.

CONCLUSION

The HS and CV Training Workshop in collaboration with WCO Master Trainer Program was successfully coordinated and delivered. The training workshop provided OCO members and non WCO members a chance to learn and understand first-hand the concepts of HS and CV.

The presentations by the Master Trainers covered vital content on the subject matter, gave the participants opportunity to do practical exercises and get clarifications on questions from WCO experts as well.

A great number of participants have shown interest in having further training in the areas of HS and CV, some have also asked for peer-to-peer learning assistance for their respective administrations.

The workshop has allowed the participants to have a better understanding of the concepts, taking vital information back for more inhouse trainings programs.