



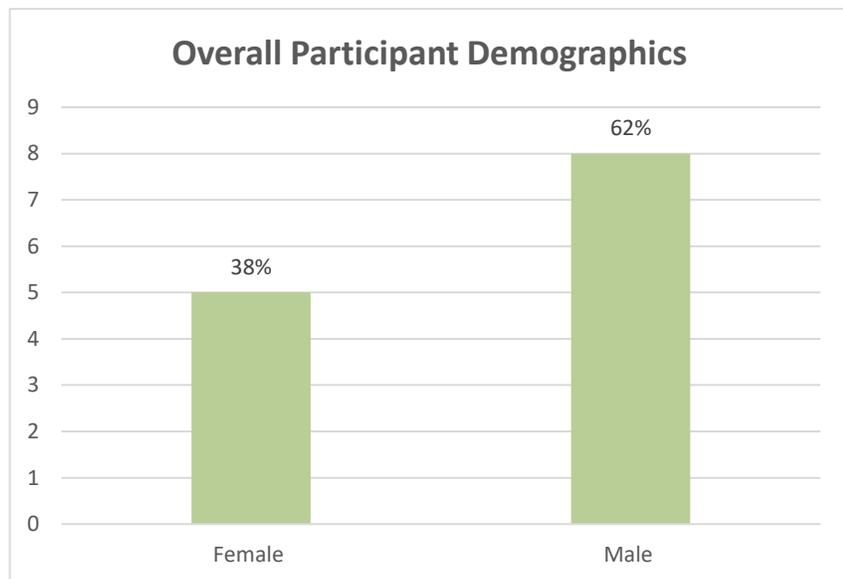
DUTY TRAVEL REPORT

Staff Member	John Sam, Arti Naidu and Viliame Veiqaravi
Destination:	Nadi, Fiji
Source of funding:	CORE
Workshop Dates:	Start Date: 12 th June 2024 End Date: 14 th June 2024
Purpose of Travel:	Coordinate the facilitation of the Post Clearance Audit Workshop
Activity description:	<p>Post Clearance Audit (PCA) is a customs compliance activity conducted on importers, exporters and brokers to ensure compliance with customs rules and regulations.</p> <p>The workshop facilitators provided training over a period of 3 days on principles and activities: (a) to provide participants with an understanding of how desk audits and field audits are planned, conducted and followed up; and (b) discussed topics such as basic business models and transactions, risk management, tariff classification, compliance or performance measurements, greater voluntary compliance and basic accounting processes and reports necessary to undertake a risk based approach on PCA activities.</p> <p>Workshop participants were required to identify the current legislative and policy provisions in their respective administrations to enable them to: (a) refine their respective action plans on how to strengthen their national PCA and risk management capacity; (b) strengthen risk management and PCA systems to enhance the capacity of their administrations to effectively undertake post clearance audits while still promoting the facilitation of legitimate trade (c) identified constraints for the implementation of their respective action plans.</p> <p>WORKSHOP OBJECTIVES</p> <p>Customs administrations play a crucial role in facilitating trade while ensuring compliance with national laws and regulations. Post clearance audit and risk management are essential components of customs operations to detect and prevent potential risks and revenue leakage.</p> <p>Key Objectives:</p> <p>As part of the workshop, facilitators worked closely with participants to:</p> <ul style="list-style-type: none">A) Identify key challenges faced by each administration.B) Identify options to strengthen PCA and risk management processes in their respective administrations.C) Identify key areas within their respective administration that requires further capacity enhancement to support the implementation of PCA activities. <p> PCA Program - Final.pdf</p> <ul style="list-style-type: none">• Participant Demographics: Total Participants: 13

Gender Distribution: Male – 8, Female – 5

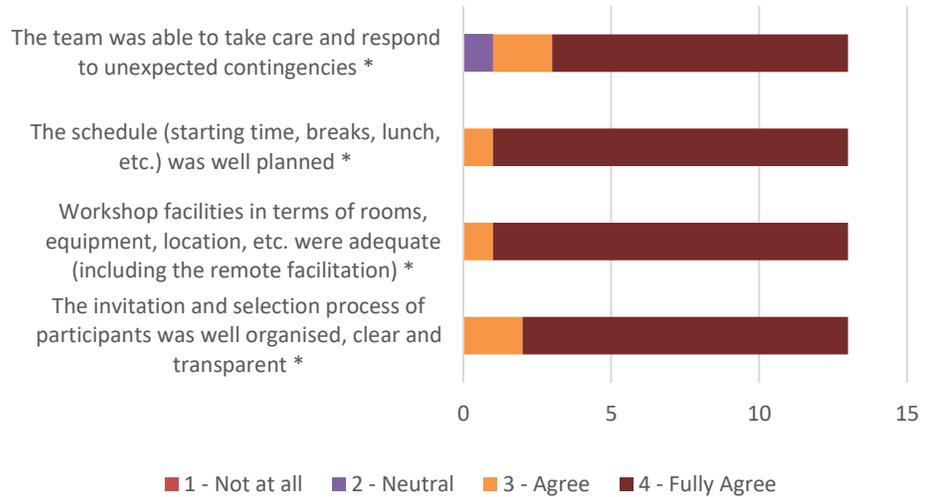
Countries Represented:

	Country Breakdown	Female	Male	Total
1	CNMI	1		1
2	Cook Islands	1		1
3	Fiji		1	1
4	French Polynesia		2	2
5	Guam		1	1
6	Niue		1	1
7	Palau		1	1
8	PNG		1	1
9	Solomons Islands	1		1
10	Tuvalu	2		2
11	Vanuatu		1	1
	Total	5	8	13

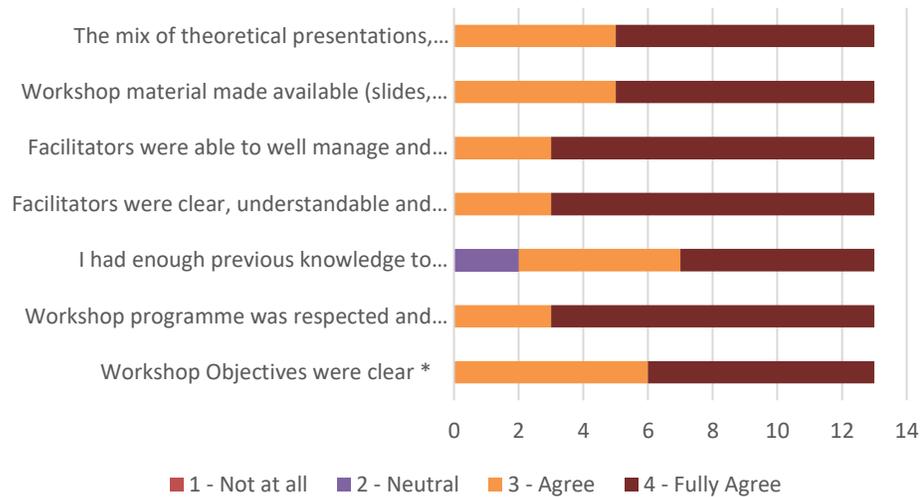


Post Workshop Evaluation Results:

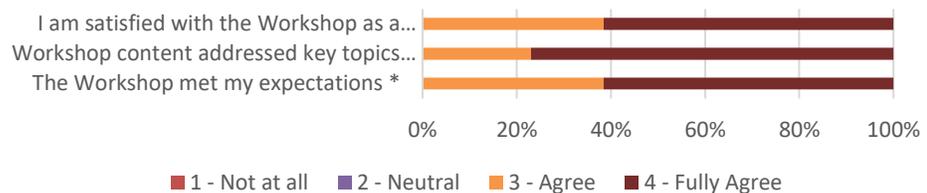
Organisations and Logistics



Workshop implementation and content



Overall Assessment



Outcomes:

- Identified where participants are with their Customs Legislation in terms of Intelligence and implementing a Risk Based approach and to share experiences.

	Country Breakdown	Legislation in place	Are there dedicated officers	Is there an SOP for PCA	Additional Information
1	CNMI	No legislation	No	No	PCA not implemented
2	Cook Islands	Risk Management Frame work in place	It is practiced in the work place	No SOP	PCA implemented
3	Fiji	Yes	Practicing risk management in customs clearance process	There is SOP	PCA implemented
4	French Polynesia	No legislation	It is practiced in the work place	No SOP	PCA partially implemented
5	Guam	No legislation	Practiced at work place	No SOP	PCA not implemented
6	Niue	Risk Management Frame work in place	Practiced at work place	No SOP	Partial implementation of PCA
7	Palau	No Legislation	It is practiced in the work place	No SOP	PCA implemented
8	PNG	Risk Management Frame work in place	Practiced at work place	PCA Guidelines in place	PCA implemented
9	Solomons Islands	Risk Management Frame work in place	Practiced at work place	No SOP	PCA not implemented
10	Tuvalu	No Legislation	Practiced at work place	No SOP	PCA not implemented
11	Vanuatu	Risk Management Frame work in place	Practiced at work place	PCA Guidelines in place	PCA implemented

- Assisted participants to observe the benefits of implementing a risk-based approach for post clearance audits.
- Promoted Intelligence and Risk Management as a Compliance activity for members that will lead to increased revenue and improved compliance by stakeholders.
- Enhanced knowledge and skills in post clearance audit and risk management.
- Improved ability to detect and prevent potential risks in customs operations.
- Strengthened capacity to ensure compliance with national laws and regulations.
- Increased efficiency in revenue collection and trade facilitation

Recommendations/follow up activities:	<ul style="list-style-type: none"> • TRMA to make changes to the OCO PCA Manual as per the recommendations from EY for dissemination to members and will be circulated prior to the Train the Trainers Workshop on PCA. • OCO to send out an evaluation questionnaire 3-6 months from conclusion of the workshop to obtain feedback on changes introduced by officers. Prior to the circulation of this questionnaire, participants should receive information on when this will be done. • OCO to design and facilitate a Train the Trainer Workshop on PCA. This has been factored into the work program for 2024-2025 and is planned for March 2025. • OCO to conduct a member needs survey to identify specific needs on PCA national level trainings. • OCO will provide assistance to members on a need's basis.
Acknowledgement	<ul style="list-style-type: none"> • Acknowledge the Japan and NZ Customs for the collaborative work on this workshop and providing experts for facilitating the sessions. • Acknowledge EY and ABF for the presentations that were done virtually and for sharing their contact details with the participants for further assistance. • Acknowledge OCO for being hosts for member countries to have exposure to this workshop. • Acknowledge OCO Management and Teams that worked in coordination for the successful completion of this workshop
Meeting documents where available (to put on server with hyperlink):	<p>Presentations: <u>"P:\WORKSHOP & DUTY TRAVEL\2024\PCA Workshop - June 2024\Presentations"</u></p> <p>Pictures: <u>"P:\WORKSHOP & DUTY TRAVEL\2024\PCA Workshop - June 2024\Pictures"</u></p> <p>Media: https://www.facebook.com/photo?fbid=1028400802407533&set=a.567012901879661 https://www.linkedin.com/posts/arti-naidu-b9578b214_nadi-discussions-networks-activity-7207228785782386688-hzjZ?utm_source=share&utm_medium=member_desktop https://www.linkedin.com/posts/arti-naidu-b9578b214_customs-revenueprotection-compliance-activity-7206847470071410689-4Zkj?utm_source=share&utm_medium=member_desktop https://www.linkedin.com/posts/arti-naidu-b9578b214_oco-collaboration-regionaldevelopment-activity-7206477829734060032-Nu9o?utm_source=share&utm_medium=member_desktop https://www.linkedin.com/posts/oceania-customs-organisation_customs-tradefacilitation-capacitybuilding-activity-7206443600681848832-oJgH?utm_source=share&utm_medium=member_desktop</p>