



**FIJI REVENUE AND
CUSTOMS SERVICE**



**Oceania Customs
Organisation Secretariat**

OCO 28th

ANNUAL CONFERENCE

CONFERENCE INFORMATION PACKAGE

**THEME: SCALING UP THE COMMITMENT OF CUSTOMS
TO PROTECT AND GROW OUR PASIFIKA COMMUNITIES**



WELCOME

Dear Colleagues,

Bula Vinaka from Fiji.

The Fiji Revenue and Customs Service and Oceania Customs Organisation Secretariat is pleased to formally invite you and your delegation to attend the 28th OCO Annual Conference, to be held from Tuesday, 2 June to Thursday, 4 June 2026, at the Intercontinental Fiji Golf Resort & Spa, Natadola, Fiji.

Please find below the agenda and logistical details for the meeting. Further updates regarding the meeting will be shared via email with all participants and made available on the official OCO website.

Should you have any questions or require assistance, please do not hesitate to contact our dedicated team members:

Oceania Customs Organisation Secretariat

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Kind regards,

The FRCS/OCO Secretariat Team



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CUSTOMS CHIEFS LEADERSHIP FORUM (CLOSED SESSION- MEMBERS ONLY) CONVENES

DAY ONE: TUESDAY 2nd JUNE 2026

Time	Item
8:30am – 8:45am	Registration Introduction and Prayer
8.45am – 9.00am	<p>Session 1: Presentation: ‘The Legacy of Oceania Customs Organisation – Then and Now’</p> <p>The objective of this session is as follows:</p> <ul style="list-style-type: none"> To highlight historical milestones of OCO showcasing the origins of OCO, its founding principles and key achievements over the years. To recognize the leadership, collaboration and partnerships within OCO members that have shared progress. To promote and foster a sense of pride and ownership amongst OCO members. To inspire and promote regional identity and solidarity.
9:00am – 9:45am	<p>Session 2: Fireside Chat: “Looking Back to Move Forward”</p> <p>Featured Panelists (TBC):</p> <ul style="list-style-type: none"> Melanesia Micronesia Polynesia Australia <p>Key Discussion Areas:</p> <ul style="list-style-type: none"> Key insights and lessons learned as a Pacific Customs community Future opportunities that OCO can explore Strategic Positioning and Vision for OCO <p><i>(Includes Questions and Answer Session with participants)</i></p>
9:45am – 10:15am	MORNING TEA
10:15am – 11:15am	<p><i>*Moderator will set the scene by providing a motivational speech on the critical role of leaders to set the strategic direction of any organization.</i></p> <p>Session 3: Strategic Planning (Sub-Regional Desktop Exercises)</p> <p>Objective:</p> <ol style="list-style-type: none"> Establish a Shared Regional Vision for Pacific Customs <ol style="list-style-type: none"> To inform the new OCO Strategic Plan which will commence from 2027. To reaffirm Custom’s contribution to national development, security and regional integration. Strengthen Regional Cooperation and Collective Action <ol style="list-style-type: none"> To discuss internal and external factors that will impact on OCO’s strategies. Recognizing capability within the Customs environment and that one-size does not fit all. Promote innovation and creativity in OCO’s future delivery of work programs.
11:15am - 11:45pm	<p>Session 4: Plenary Discussion</p> <ul style="list-style-type: none"> Each group will be given 10mins to present their plan. Discuss commonalities, differences and lessons learned.
11:45pm –12:00pm	<p>Session 5: Debrief and Conclusion</p> <ul style="list-style-type: none"> Summarize key insights and links to OCO’s strategic vision and direction.
12:00PM – 1:00PM	NETWORKING LUNCH
1:30PM – 4:30PM	Teambuilding Activity – Golfing at Natadola Golf Course organized for Heads of Customs Administrations and Day 1 programs end.
DAY ONE ENDS	
*6.30pm Opening Ceremony and Dinner hosted by Fiji. All invited delegates (including partners) are welcome to join	

CUSTOMS HEADS AND PARTNERS CONFERENCE (OPEN SESSION) CONVENES

DAY TWO: WEDNESDAY 3rd JUNE 2026

Time	Item
8:45am – 9:00am	Conference Registration
9:00am – 9:15am	Welcome Introduction by Host Country and Prayer
9:15am – 9.30am	Agenda Item 1: Appointment of Drafting Committee and Adoption of Agenda & Working Procedures Agenda Item 2: Record of 27th OCO Annual Conference in Guam
9:30am – 10:30am	<p>Session One: Country Updates from OCO Member Administrations on Border Protection initiatives</p> <ul style="list-style-type: none"> Moderators: OCO Steering Committee Chair & Head of Secretariat Presenters: Sub-regional representatives (2-3 per region) <p>Session Format: 1 hour</p> <ul style="list-style-type: none"> Interactive Presentations and Discussions: Engagement Activities and Q&A: Integrated throughout the session <p>Session Objective: To promote sharing of information by OCO Members on how they have actioned their commitment to protect communities and enhance vigilance at the Border.</p> <p>Expected Outcomes:</p> <ul style="list-style-type: none"> Enhanced situational awareness on current threats and emerging trends. Priority gaps and needs of OCO members to deliver their commitment of protecting our communities is identified. Promote regional collaboration opportunities. Harmonization of legislation and procedures. Develop regional projects suitable for donor support.
10:30am –10:45am	<i>Day Two – Official Conference - Group Photo Session</i>
10:45am – 11.15am	<i>MORNING TEA</i>
11:15am – 12:15pm	<p>Panel One: Navigating Security: Tackling Maritime Border Challenges in the Pacific</p> <p>Moderator (TBC): Australia Presenters: TBC</p> <p>Session Format: 1 hour</p> <ul style="list-style-type: none"> Interactive Presentations and Discussions: Engagement Activities and Q&A: Integrated throughout the session <p>Session Objective: Highlighting the challenges of maritime border security and opportunities to strengthen strategic enablers that can enhance the role of Customs.</p> <p>Expected Outcomes</p> <ul style="list-style-type: none"> Keep members abreast of Regional Cooperation on Law Enforcement, Border and Maritime Security work happening around the Region Understanding shared threats to enable stronger coordination while addressing capacity gaps by prioritizing training needs.

12:15pm – 1:15pm	<p>Panel Two: Securing Trade by Balancing Facilitation and Enforcement</p> <p>Moderator (TBC): New Zealand Presenters: TBC</p> <p>Session Format: 1 hour</p> <ul style="list-style-type: none"> Interactive Presentations and Discussions: Engagement Activities and Q&A: Integrated throughout the session <p>Session Objective: To highlight the dual role of Customs at the border showcasing best practices for enabling smooth trade while mitigating risks. This panel discussion will also promote regional collaboration exploring ways in which OCO members can strengthen trade security through shared systems, joint operations and harmonized standards.</p> <p>Expected Outcomes</p> <ul style="list-style-type: none"> Promote trusted trader programs and compliance incentives. Explore regional opportunities. Identified public-private partnerships that can be strengthened at the regional level. Recognize successful technology-drive initiatives from member administrations that can be scaled regionally
1:15pm – 2:15pm	NETWORKING LUNCH
2:15pm – 3:15pm	<p>Panel Three: Balancing Security and Mobility in Pacific Passenger Movement</p> <p>Moderator (TBC): Fiji Presenters: TBC</p> <p>Session Format: 1 hour</p> <ul style="list-style-type: none"> Interactive Presentations and Discussions: Engagement Activities and Q&A: Integrated throughout the session <p>Session Objective: To discuss threats linked to passenger movement and share innovative approaches to profiling and targeting.</p> <p>Expected Outcome:</p> <ul style="list-style-type: none"> Enhanced awareness of threats. Sharing best practices and successful models from member administrations including partnerships with other government agencies and the private sector. Future readiness and collaborative efforts.
Informal Conference session adjourns	
DAY TWO ENDS	
* Dinner hosted by Australia and New Zealand. All invited delegates (including partners) are welcome to join	



FORMAL CUSTOMS HEADS CONFERENCE (CLOSED SESSION – MEMBERS ONLY) CONVENES

DAY THREE: THURSDAY 4th JUNE 2025

Time	Item
9:00am – 9:10am	Introduction and Prayer
9:10am – 9:20am	Agenda Item 3: Appointment of the Head of Secretariat
9:20am – 9:30am	Agenda Item 4: Report by Head of Secretariat July 2025 – May 2026
9:30am – 9:40am	Agenda Item 5: OCO Interim Annual Report July 2025 – May 2026 <i>5(a). Annex 1- OCO Interim Annual Report July 2025 – May 2026</i>
9:40am - 10:00am	*Day 3 Members only (Group Photo session)
10:00am – 10:30am	MORNING TEA
10:30am – 11:00am	Agenda Item 6: OCO Interim Financial Report July 2025 – May 2026 <i>6(a). OCO Interim Financial Report July 2025 – May 2026</i> <i>6(b) OCO Financial Committee (FISCO) update</i>
11:00am – 11:30am	Agenda Item 7: OCO Annual Work Program and Budget July 2025-May 2026 <i>7(a). Update on USPTO's Year 2 Project activities – IPR Project Update</i>
11:30am – 11:45am	Agenda Item 8: OCO Monitoring & Evaluation Framework (as of May 2026) <i>8(a). OCO Monitoring & Evaluation Framework (as of May 2026) and Narrative Report</i>
11:45am – 12:00pm	Agenda Item 9: Proposed policy changes for the OCO Secretariat
12:00pm – 1:00pm	NETWORKING LUNCH
1:00pm - 2:00pm	Agenda Item 10: Proposed Annual Budget for OCO Secretariat and Work Program for 2026-2027 <i>11(a) Annex 1 - OCO Proposed Annual Budget for 2026-2027</i> <i>11(b) Annex 2 – OCO Proposed Work Program and Budget July 2026- June 2027</i> <i>11(c) Annex 3 - Calendar of Events July 2026 – June 2027</i>
2:00pm – 2:30pm	Agenda Item 11: Proposed Funding Proposals for Technical Assistance Programs
2:30pm -2:45pm	Agenda Item 12: Confirmation of next three Conference venues 2027 (Kiribati), 2028 (CNMI) and 2029 (Palau)
2:45pm – 3:00pm	Agenda Item 13: Appointment of next OCO SC Chair for 2026 – (Kiribati – Incoming SC Chair) and Vice Chair for 2027 (CNMI – Incoming SC Vice Chair)
3:00pm – 3:30pm	AFTERNOON TEA
3:30pm – 4:00pm	Agenda Item 14: Any Other Business
4:00pm – 4:15pm	Agenda Item 15: Communique – consideration & adoption
4:15pm – 4:45pm	Agenda Item 16: Statement (Speeches) by outgoing Chair (Fiji) and incoming Chair (Kiribati)
	Closing Ceremony
Formal Customs Heads Conference (Closed session – Members only) adjourns	
DAY THREE ENDS	
*Dinner hosted by OCO Secretariat (Oceania Night) Members Only	

VISA & IMMIGRATION REQUIREMENTS

All international passport holders must have a passport valid for at least 6 months beyond their departure date from Fiji. Citizens of the 23 OCO members, except for Timor-Leste, are not required to obtain a Fiji visa when travelling to Fiji. However, these travellers will still need the relevant permits depending on the nature of their travel.

Please for **visa requirements and information**, please access the link: <https://www.immigration.gov.fj/application-forms-publications-fees/>

Please refer to the **Fiji Immigration** website <https://www.immigration.gov.fj/entering-fiji/> or alternatively, you may contact the nearest Fiji consulate or embassy for detailed visa requirements.

Fiji Customs and Border Entry

To ensure a smooth arrival experience, all delegates travelling to Fiji for the 28th OCO Annual Conference should be aware of Fiji customs and biosecurity laws. The Fiji Revenue and Customs Service (FRCS) and the Biosecurity Authority of Fiji (BAF) enforce rules to protect Fiji's unique environment and agriculture.

We strongly recommend our delegates to visit the FRCS and BAF official website:

BAF: <https://www.baf.com.fj/arriving-into-fiji/>

FRCS: <https://frcs.org.fj/our-services/customs/travellers/visiting-fiji/arriving-in-fiji/>

Tips for Smooth Entry

1. Complete your Incoming Passenger Card accurately
2. Declare any items you are unsure about
3. Keep prescriptions and documentation for medication
4. Do not bring fresh food, plants, or animal products

Process at the Nadi International Airport:

1. You will go through immigration (passport control)
2. Collect your luggage
3. Proceed to customs and biosecurity screening
4. Be prepared to have your luggage inspected

Please allow extra time for international arrivals processing due to Customs and Biosecurity checks.



CONFERENCE VENUE

InterContinental Fiji Golf Resort & Spa, Natadola.



Physical Address

InterContinental Fiji Golf Resort & Spa
Maro Road, Natadola Bay, Fiji Islands

Main Line: +679 673 3300 | **Direct Line:** +679 6735159 | **Mobile:** +679 995 8144
Luxury Fiji Resort | InterContinental Fiji Golf Resort & Spa

For Resort information, please access the link:

- [Location Map:](#)
- [Resort Map: PDF](#)
- [Resort Map: Virtual](#)
- [Resort Video:](#)

Accommodation

The Secretariat has organised 70 blocked rooms at the main Conference venue InterContinental Fiji Golf Resort & Spa. Accommodation has been arranged for participants at the rate of FJD699.00, which was only **valid till 9th March 2026**. Given that this is a peak period for the InterContinental Fiji Golf Resort & Spa, all self-funded delegates to the conference are encouraged to book their room(s) as soon as possible to avoid any disappointment.

Those delegates who are yet to book their rooms are advised to directly contact the Intercontinental Fiji Golf Resort & Spa on cynthia.roxburgh@ihg.com



Travel Logistics and Hotel Transfers

The Conference Planning Committee, comprising staff from the Fiji Revenue & Customs Service and the OCO Secretariat, will be on ground at Nadi International Airport to greet delegates upon their arrival. They will assist with arrival formalities, luggage retrieval, and transfers to the hotel.

To expedite the process, a 'Special Lane' will be designated for all conference attendees to streamline Immigration and Customs clearance. Participants should look for the sign labelled "OCO Conference."

Airport transfers to the InterContinental Resort (and back), as well as transportation to dinner venues returning to the InterContinental, will be managed by the Fiji Revenue & Customs Service.

If you have not yet submitted your travel itinerary, please do so to the OCO point of contact by 30 April 2026.

On-Site Medical Facilities

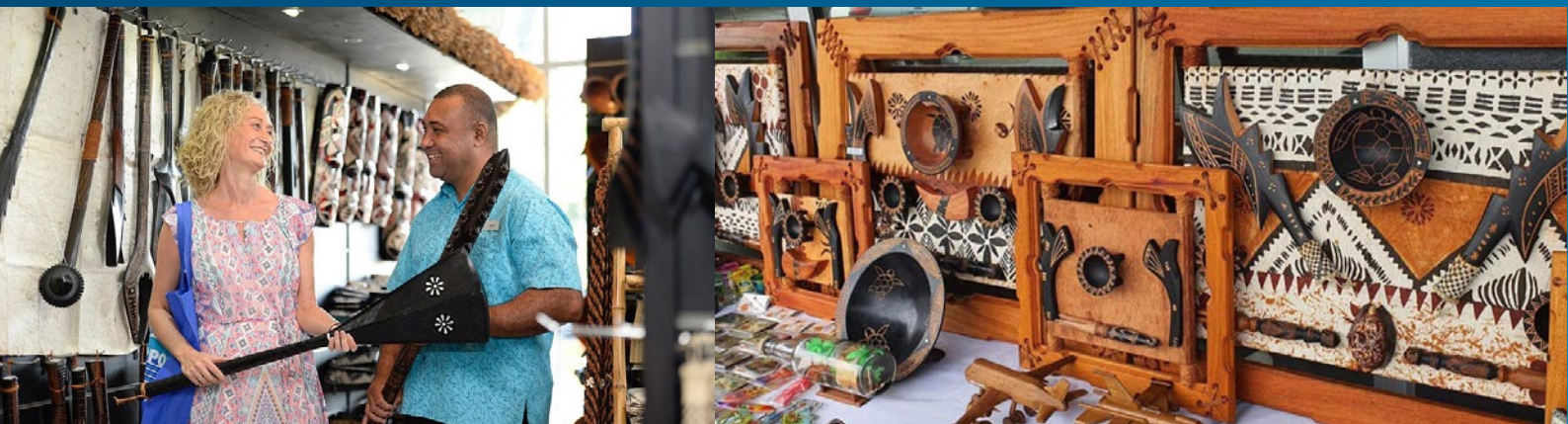
The InterContinental Fiji Golf Resort & Spa is well-equipped to handle medical needs for its guests directly on the property:

- **Medic Centre:** There is a dedicated Medic Centre located in the heart of the resort, near the Fitness Centre and Planet Trekkers Kids Club.
- **Doctor on Call:** A doctor is available 24/7 for in-house consultations.
- **Emergency Support:** The medical facilities are supported by Emergency Medical Services (EMS) Fiji, which can provide ambulance rescue and advanced medical support if required

On-Site Shopping

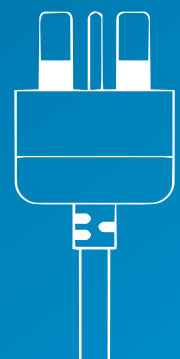
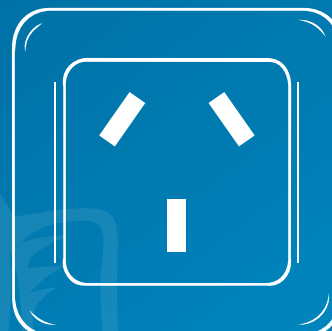
The resort features several specialised retail outlets primarily located in the main building near the Sanasana Restaurant and concierge.

- **Tappoos Boutique & General Store:** This is the primary in-house shop, offering everything from souvenirs, postcards, and pearls to essential sundries and snacks. It is open daily from **7:30 AM to 10:00 PM**.
- **Cultural Bure:** Located on-site, this venue allows guests to purchase authentic Fijian handicrafts directly from Sanasana Village artisans, including hand-woven mats and local keepsakes.
- **Golf Shop:** Situated at the Natadola Bay Championship Golf Course clubhouse, providing premium golf apparel and equipment.
- **Pure Fiji & Spa Boutique:** Found within the Spa InterContinental, selling high-end skincare products featuring native Fijian herbs and oils.



Electricity

- Fiji operates on 240V/415V at 50Hz, utilizing Type I power plugs featuring flat, angled, three-pronged connectors. Please ensure you have the appropriate plug adapter and voltage converter if your devices differ from this standard. Please click this link to access [Plug Type](#)



BILATERAL MEETINGS

Designated room will be available for bilateral meetings on 3rd June.

We encourage you to liaise directly with your proposed jurisdiction or development partners to arrange bilateral meetings. Once confirmed, please email SandraA@ocosec.org by Friday, 15 May with meeting time, number of participants and any special requests. This will assist us to ensure appropriate space and support.

Dress Code

As hosts, the Conference Planning Committee have agreed that the dress code is to be worn for the respective date.

Date	Event	Dress Code
2 June	Leadership Forum	Business Casual
2 June	Opening Ceremony	Bula Shirts / Sulu Jaba – Will be provided at the time of registration
3 June	Open Session with OCO Member and Partners	Full national Customs uniform or formal business attire.
4 June	Closed Session for OCO Members	Bula Shirts – Will be provided at the time of registration.

Venue for Opening Ceremony and Dinners

We are pleased to share the venues selected for the OCO Annual Conference's Opening Ceremony and Closing Dinner. The **Opening Ceremony will be held at Ballrooms 1 – 2** followed by dinner at Kama Beach Lounge at Intercontinental Fiji Golf Resort and Spa. **The closing Dinner will be held at the Toba Bar and Grill.**

“Bring Your Culture to the Table!”

This year, we're planning something a little different for our Closing Dinner.

As we bring the OCO Conference to a close, we want our final evening together to be more than just a dinner – we want it to be a true celebration of the diverse and vibrant community that makes OCO so special. And who better to bring that to life than each and every one of you?

We are kindly asking each member delegation to prepare a cultural item from their country to share during our Closing Dinner on 4 June.

Whether it's a song, a dance, a poem, a traditional performance, or any expression of your culture – we want to see it! This is a wonderful opportunity to showcase the heart and soul of your country to your fellow OCO members in a warm and celebratory setting. There is no more fitting way to close our conference than by coming together, sharing who we are, and celebrating the rich tapestry of cultures represented in our community.

To ensure the evening runs smoothly, we kindly request that each presentation be no longer than 5 minutes, with a few minutes allowed on either side for setup and pack-down between performances. We can't wait to see what you have in store. Let's make our last night together truly unforgettable.

Photography and Videography

Delegates may be photographed or recorded by the official host photographers for the 28th OCO Annual Conference. A selection of photographs and a short video compilation will be made available.

STAYING CONNECTED IN FIJI

Fiji's main mobile providers are Vodafone Fiji, Digicel Fiji, and Telecom Fiji. At Nadi International Airport (NAN), Vodafone and Digicel kiosks are located in the Arrivals Hall, just after customs. They are usually open on all international flight days, day and night.

Travel SIM cards offered at these kiosks come preloaded with mobile data, calling minutes, and text messaging options. For more details, you can visit the following links: [Vodafone Fiji](#) and [Digicel Fiji](#)

Additionally, it is advisable to check with your current mobile provider to determine if your device is network locked, as it may need to be unlocked prior to your arrival in Fiji.

For accommodations, complimentary Wi-Fi access will be available at the InterContinental Fiji Golf Resort & Spa.



Currency and Banking

Currency & Cash Access

- **The Fijian Dollar (FJD):** This is the official currency, available in both banknotes and coins.
- **Where to Get Cash:** You can find banks such as ANZ, Westpac, and BSP in main towns and at Nadi Airport. ATMs are readily accessible in urban areas.
- **Airport Exchange:** The “No. 1 Currency” exchange at Nadi Airport is located in the pre-immigration area of the departure terminal. It operates 7 days a week, charges no commission, and aligns with international flight schedules.
- Spending & Card Usage
- **Cards:** Visa and Mastercard are accepted at major resorts, upscale hotels, and restaurants.
- **Cash is Essential:** You will definitely need physical cash for taxis, local markets, and remote areas where card facilities are unavailable.
- Important Rules

Cash Declaration: You must legally declare any cash amount exceeding FJ\$10,000 upon arrival or departure.

For currency exchange, No. 1 Currency offers a wide variety of currencies at competitive foreign exchange rates, and importantly, there are no commission charges. For more information, please use the link: [No. 1 Currency](#).



International Time

1. FIJI TIME: +12 HOURS FROM UTC/GMT.

2. NO DST IN 2026.

3. FREQUENT MISTAKE: BOOKING ONE DAY LATE.

4. DOUBLE-CHECK DATES: PLAN YOUR TIME CAREFULLY.

Official Language

The culture of Fiji comes alive through its three official languages: Fijian, English, and Hindi, each reflecting the country's diverse heritage. Fijian is the heart of local life, with warm greetings like "Bula!" symbolising the country's famous hospitality. English is widely spoken, making communication easy for visitors, while Fijian Hindi adds to the nation's rich cultural tapestry. A simple "Vinaka" (thank you) can go a long way in embracing the spirit of Fiji.

Climate

Fiji has a warm, tropical marine climate with average temperatures between 26°C and 31°C year-round. It has two main seasons: a warm, wet season (November–April) with higher humidity and potential cyclones, and a cooler, dry season (May–October). Rainfall is highest on the windward (southeastern) sides of islands, while the leeward sides are much drier.

Culture

Fiji's history and culture are deeply rooted in a philosophy of community, connection, and respect for nature. Fijians have a strong sense of family and village life, where everyone contributes to and benefits from the community. This communal way of living shapes the warmth and friendliness that visitors experience as part of the famous "Bula Spirit."

Throughout Fiji's history, the islands have blended influences from Indigenous Fijian, Indo-Fijian, and other cultures, creating a society that celebrates diversity while maintaining rich traditions. From traditional ceremonies to heartfelt hospitality, the philosophy here is simple: life is meant to be enjoyed together, with kindness and respect for the land and each other.

Emergency Contacts

Emergency Contacts	Police	917 / 919
	Fire	910
	Ambulance	911





American Samoa



Australia



Commonwealth of the Northern Mariana Islands



Cook Islands



Federated States of Micronesia



Fiji Islands



French Polynesia



Guam



Kiribati



Marshall Islands



Nauru



New Caledonia



New Zealand



Niue



Palau



Papua New Guinea



Samoa



Solomon Islands



Timor-Leste



Tokelau



Kingdom of Tonga



Tuvalu



Vanuatu



Wallis & Futuna



**FIJI REVENUE AND
CUSTOMS SERVICE**



**Oceania Customs
Organisation Secretariat**

